

Air Force Continuous Improvement & Innovation (CI²)

- An Ongoing, Systematic Effort to Improve Products and Services

- Seeks "Incremental" but Continual Improvement over Time

- Processes Constantly Evaluated and Improved in Efficiency, Effectiveness

- Process/Customer Feedback Evaluated against Each Other and Org Goals

Let's Establish a Resilient CI² Foundation

Air Force CI² Objectives

Increase productivity of most valued asset— People

Significantly increase critical asset availability rates

Improve response time and agility

Sustain safe and reliable operations

Improve energy efficiencies

**AF CPI Is About Combat Capability —
Relentlessly Strengthening our Air Force**



For more information, please contact the 436 FSS/FSM - Manpower & Organization Flight at DSN: 445-5982/6966.

Email: 436ManpowerandOrgani@us.af.mil



Let's IMPROVE DOVER!



Dover AFB 8-Step Practical Problem Solving Method (PPSM) Class Feb-Apr-Jun-Aug-Oct-Dec

1. Clarify The Problem
2. Break Down The Problem/ Identify Performance Gaps
3. Set Improvement Target
4. Determine Root Causes
5. Develop Countermeasures
6. See Countermeasures Through
7. Confirm Results & Process
8. Standardize Successful Processes

All classes will be held from
0800-1600 at 436 MGG, Bldg. 722,
Room 149.

Air Force Continuous Process Improvement (CPI)

What is AF CPI?

CPI increases operational capabilities while reducing associated costs by applying proven techniques to all processes associated with fulfilling the AF mission.

What is the goal of AF CPI?

To eliminate waste while maximizing customer value.

How does AF CPI accomplish this goal?

By using widely accepted process improvement methodologies including Lean, Six Sigma, Theory of Constraints, and Business Process Reengineering.



How do I get started applying AF CPI principles?

1. Register for the AF Green Belt eLearning course via Opusworks using QR code. WPM email: 436ManpowerandOrgani@us.af.mil



SCAN CODE

2. Attend an IN-PERSON 8-Step Practical Problem Solving Method (PPSM) class.

Sign-up for the class by sending us an email:

436ManpowerandOrgani@us.af.mil

OR

[Call 677-5982/6966/5117](tel:677-5982/6966/5117)

One week prior to class, you'll receive an email w/all the details and pertinent information.

How do I become Green Belt certified?

*Course of Action

By

SAF/MG

Step 1: Register for the AF CPI Online GB Course via Opusworks.

Step 2: Complete the course & pass all the required tests

Step 3: Facilitate a CPI Event and submit the completed A3 up to MAJCOM for approval

Recommendations from the Manpower & Organization Flight:

Sign-up and attend the Dover 8-Step PPSM IN-PERSON class.

This 8-hour PPSM course is designed to give you the tools to help you improve processes within your unit and aid you with the AF CPI Online GB course.